

Case Information

Control ID : CIMS00003532740	IC Number : 12-WB15101665	Submission Method : Web	Status : Closed
Level One : Broadcast	Level Two : Programming Issues	Level Three : Profane	Assigned Code Acronym : PROF
Owner Rep Number : TSR29	Creator : cgb.475	Problem Submitted Time : 12/13/2012 10:58:21PM	Date Closed : 1/18/2013

Contact Information

Consumer Personal Information Omitted

City/State/ZipCode : HENDERSON NV 89015

Indecency

Date of Program : 12/09/2012	Call Sign/Channel/Frequency : Weekly
Time of Program : 7:00 PM	City/State of Program : Henderson, NV
Network : Showtime	Program Type : Cable/Satellite
Name of Program/DJ/Personality/Song/Film : Homeland	

Problem Description

This program and several others that show where they are using foul language. Every other word they say is the "F" word. There are several programs on satellite and broadcast that use four letter words constantly. Some of these are viewable in the late evening, but some are available during the Golden hour. Several of these shows also show simulated sex acts. Children have easy access to these shows and I'm sure they learn foul language and how to use it.

Conversely there are several program that do not resort to foul language. Shows in this category are: NCIS, NCIS LA, Last Resort, Person of Interest, etc, etc.

SEP 18 2012

FCC Mail Room

Approved by OMB

3060-0874

Estimated time per response: 15 minutes

**Federal Communications Commission
Washington, DC 20554**

FCC Form 475B

Obscene, Profane, and/or Indecent Material Complaint Form

In order to process your complaint, the Commission needs the information marked below with an asterisk (*). Information not marked with an asterisk (*), if available, is also helpful.

Consumer Information:

*First Name: _____

Middle Initial: _____

*Last Name: _____

*Post Office : _____
Box Number _____

*Street Address: _____

(Either Street Address OR Post Office Box is required)

*City: DENVER

*State: COLORADO

*Zip Code 80219

E-Mail Address: _____

Daytime Telephone Number: _____

Program Information:

* (1) Date of Program: 07/12/2012

* (2) Time of Program: 9⁰⁰ - 9⁵⁹ PM MST

(3) Network: CBS

*(4) Call Sign, Channel **OR** Frequency of the station on which you viewed/heard the material: KCNC 4-1

*(5) City and State where program was viewed or heard: Denver, Colorado

(6) Name of Program or DJ/Personality/Song/Film: Person Of Interest

*Please include below as many details about the program as possible in order to help the FCC determine whether the material was obscene, profane, and/or indecent (such as specific words, language, images, etc.):

"talk about a ball busta"
I consider this profane, indecent &
obscene material & I am asking the FCC
to fine KCNC & CBS

You are not required to submit a transcript or an audiotape, videotape, CD/DVD or other recording in support of your complaint. Doing so, however, may help expedite the processing of your complaint. If you choose to submit a transcript you should send both this complaint and the transcript to The Federal Communications Commission, Consumer & Governmental Affairs Bureau, Consumer Inquiries and Complaints Division, 445 12th Street, S.W., Washington, DC 20554. If you choose to submit an audiotape, videotape, CD/DVD or other recording, you should send both this complaint form and the recording to Federal Communications Commission, Consumer & Governmental Affairs Bureau, Consumer Inquiries and Complaints Division, 9300 East Hampton Drive, Capitol Heights, MD 20743. Any documentation of the programming becomes part of the Commission's records and cannot be returned.

For additional information, please see our Obscene, Profane, and Indecent Broadcasts Fact Sheet at <http://www.fcc.gov/cgb/consumerfacts/obscene.pdf>.

FCC NOTICE REQUIRED BY THE PRIVACY ACT AND PAPERWORK REDUCTION ACT

The Federal Communications Commission is authorized under the Communications Act of 1934, as amended, to collect the personal information that we request in this form. This form is used for complaints about obscene, profane and indecent programming. The public reporting for this collection of information is estimated to average 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the required data, and completing and reviewing the collection of information. If you have any comments on this burden estimate, or how we can improve the collection and reduce the burden it causes you, please write to the Federal Communications Commission, AMD-PERF, Paperwork Reduction Project (3060-0874), Washington, DC 20554. We will also accept your comments regarding the Paperwork Reduction Act aspects of this collection via the Internet if you send them to Leslie.Smith@fcc.gov. PLEASE DO NOT SEND YOUR COMPLETED FORMS TO THIS ADDRESS.

Remember - You are not required to respond to a collection of information sponsored by the Federal government, and the government may not conduct or sponsor this collection, unless it displays a currently valid OMB control number or if we fail to provide you with this notice. This collection has been assigned an OMB control number of 3060-0874.

In addition, the information that consumers provide when filling out FCC Form 475B is covered by the system of records notice, FCC/CGB-1, Informal Complaints and Inquiries File (Broadcast, Common Carrier, and Wireless

**Federal Communications Commission
Washington, DC 20554**

Received & Inspected

FCC Form 475B

AUG 23 2012

Obscene, Profane, and/or Indecent Material Complaint Form

FCC Mail Room

In order to process your complaint, the Commission needs the information marked below with an asterisk (*). Information not marked with an asterisk (*), if available, is also helpful.

Consumer Information:

*First Name: [REDACTED]
Middle Initial: _____
*Last Name: [REDACTED]
*Post Office : _____
Box Number _____
*Street Address: [REDACTED] [REDACTED]

(Either Street Address OR Post Office Box is required)

*City: DENVER
*State: CO
*Zip Code 80219
E-Mail Address: _____
Daytime Telephone Number: _____

Program Information:

*(1) Date of Program: 08/16/2012
*(2) Time of Program: 4⁰⁰ - 9⁵⁹ pm MST
(3) Network: CBS

*(4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: KCNC-TV 4-1

*(5) City and State where program was viewed or heard: _____

(6) Name of Program or DJ/Personality/Song/Film: PERSON OF INTEREST

*Please include below as many details about the program as possible in order to help the FCC determine whether the material was obscene, profane, and/or indecent (such as specific words, language, images, etc.):

AT APPROXIMATELY 9³⁰ PM MST, ONE OF
THE CHARACTERS IN THIS PROGRAM SAID
"KISS MY ASS" AT 9⁴¹ "I'M SCREWING HIM"
AT 9⁵¹ "HES THE ONE WHO SCREWED UP" I CONSIDER
THIS OBSCENE, PROFANE & INDECENT AND I AM ASKING
THE FCC TO FINE ~~KCNC~~ & KCNC.
CBC

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Approved by OMB
3060-0874

Estimated time per response: 15 minutes

**Federal Communications Commission
Washington, DC 20554**

Received & Inspected

FCC Form 475B

Obscene, Profane, and/or Indecent Material Complaint Form

OCT 07 2011

FCC Mail Room

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Consumer Information:

*First Name:

Middle Initial:

*Last Name:

*Post Office :
Box Number

*Street Address:

(Either Street Address OR Post Office Box is required)

*City:

*State:

*Zip Code

E-Mail Address:

Daytime Telephone Number:

Program Information:

*(1) Date of Program:

*(2) Time of Program:

(3) Network:

* (4) Call Sign, Channel OR Frequency of the station on which you viewed/heard the material: KCNC CHANNEL 4.1 DENVER, CO

* (5) City and State where program was viewed or heard: DENVER, CO.

(6) Name of Program or DJ/Personality/Song/Film: "PERSON OF INTEREST"
EPISODE "Ghosts"

* Please include below as many details about the program as possible in order to help the FCC determine whether the material was obscene, profane, and/or indecent (such as specific words, language, images, etc.):

DURING THE PROGRAM ONE OF THE CHARACTERS
TOLD ANOTHER ONE "KISS MY ASS!!!"
I BELIEVE THIS WAS OBVIOUSLY OBSCENE,
PROFANE & INDECENT MATERIAL, AND I AM
ASKING THE FCC TO FINE KCNC & CBS.

You are not required to submit a transcript or an audiotape, videotape, CD/DVD or other recording in support of your complaint. Doing so, however, may help expedite the processing of your complaint. If you choose to submit a transcript you should send both this complaint and the transcript to The Federal Communications Commission, Consumer & Governmental Affairs Bureau, Consumer Inquiries and Complaints Division, 445 12th Street, SW, Washington, DC 20554. If you choose to submit an audiotape, videotape, CD/DVD or other recording, you should send both this complaint form and the recording to Federal Communications Commission, Consumer & Governmental Affairs Bureau, Consumer Inquiries and Complaints Division, 9300 East Hampton Drive, Capitol Heights, MD 20743. Any documentation of the programming becomes part of the Commission's records and cannot be returned.

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Case Information

Control ID : CIMS00003368257	IC Number : 12-WB14967104	Submission Method : Web	Status : Closed
Level One : Broadcast	Level Two : Programming Issues	Level Three : Profane	Assigned Code Acronym : PROF
Owner Rep Number : TSR42	Creator : cgb.475	Problem Submitted Time : 4/12/2012 11:23:40PM	Date Closed : 5/4/2012

Contact Information

Consumer Personal Information Omitted

City / State / Zip : OKLAHOMA CITY OK 73139

Indecency

Date of Program : 04/12/2012	Call Sign/Channel/Frequency : KWTB.DTV
Time of Program : 09:18:00 PM	City/State of Program : Oklahoma City/Oklahoma
Network : CBS	Program Type : TV
Name of Program/DJ/Personality/Song/Film : Person of Interest	

Case Referred

Case Referral Agency :	FCC/Enforcement Bureau
Referral Division/Dept. :	IHD - Investigation & Hearings
Referral Date :	5/4/2012
EB/IHD Exported Case :	5/21/2012

Problem Description

In the program Police Detective Carter is being questioned. statement: by letting this guy run you have created a problem for the whole department. Detective Carter responds I did not let the guy run I have been trying to catch "THE SON OF A BITCH". This is not the first time profanity has been use in this program. Every episode the profanity gets worse. Please do something to clean up the airwaves. I honestly believe that if primetime was viewed from 6 PM to 10 PM on any of the networks CBS, ABC or NBC the only time you wouldn't be subject to profanity or offensive material would be during the commercials. PLEASE PLEASE clean up the airwaves. Levy some fines and reduce the national debt. Thank you.

Case Information

Control ID : CIMS00003348503	IC Number : 12-WB14946959	Submission Method : Web	Status : Closed
Level One : Broadcast	Level Two : Programming Issues	Level Three : Content Criticism	Assigned Code Acronym : PCCR
Owner Rep Number : TSR42	Creator : cgb.475	Problem Submitted Time : 3/9/2012 3:51:50PM	Date Closed : 4/5/2012

Contact Information

Consumer Personal Information Omitted

City / State / Zip : RAVENNA OH 44266

Indecency

Date of Program : 03/08/2012	Call Sign/Channel/Frequency : WOio
Time of Program : 9:00PM	City/State of Program : Ravenna
Network : CBS	Program Type : TV
Name of Program/DJ/Personality/Song/Film : Person of Interest	

Case Referred

Case Referral Agency :	FCC/Enforcement Bureau
Referral Division/Dept. :	IHD - Investigation & Hearings
Referral Date :	4/5/2012
EB/IHD Exported Case :	4/25/2012

Problem Description

Dear Sir

Last evening March 8, 2012 at 9:00 PM I was watching my favorite program, Person of Interest. On this program they had the most disgusting thing I have ever seen. They had two men kissing, and it was ever bit as sickening to me as a woman with her boobs out is to another woman.

This crap is nothing more than the Homosexuals trying to shove their life style down everyone throat. This program is watched by a number of young people and they should not be forced to watch this trash on public television. It is apparent that the homosexuals are using the TV, and the movies, to further their cause and I want it stopped.

Case Information

Control ID : CIMS00003532740	IC Number : 12-WB15101665	Submission Method : Web	Status : Closed
Level One : Broadcast	Level Two : Programming Issues	Level Three : Profane	Assigned Code Acronym : PROF
Owner Rep Number : TSR29	Creator : cgb.475	Problem Submitted Time : 12/13/2012 10:58:21PM	Date Closed : 1/18/2013

Contact Information

Consumer Personal Information Omitted

City/State/ZipCode : HENDERSON NV 89015

Indecency

Date of Program : 12/09/2012	Call Sign/Channel/Frequency : Weekly
Time of Program : 7:00 PM	City/State of Program : Henderson, NV
Network : Showtime	Program Type : Cable/Satellite
Name of Program/DJ/Personality/Song/Film : Homeland	

Problem Description

This program and several others that show where they are using foul language. Every other word they say is the "F" word. There are several programs on satellite and broadcast that use four letter words constantly. Some of these are viewable in the late evening, but some are available during the Golden hour. Several of these shows also show simulated sex acts. Children have easy access to these shows and I'm sure they learn foul language and how to use it.

Conversely there are several program that do not resort to foul language. Shows in this category are: NCIS, NCIS LA, Last Resort, Person of Interest, etc, etc.

Form Type	2000F - Other Communications Complaint Not Covered by Form 2000A through Form 2000E		
Complaint Number	12-C00371635-1	Complaint Source	Web
Date Received	02/16/2012	Attachments	No
Category	Programming	Subcategory	Content Criticism
Complainant Information			
Company			
Address			
City/State/Zip	middletown	DE	19709
Complaint Information			
Company			
Call Sign		TV Channel	
City/State/Zip			
Comments	<p>don't know if I'm contacting the proper 'company' regarding my complaint but here goes: its seems pretty recent but what's been happening during several of our most popular shows HAWAII 50, PERSON OF INTEREST etc. they have been playing music during the talking parts which is almost impossible to hear what is being said. It used to be during action parts etc they would play music but why (in Gods name) would they need to play music during speaking parts? It's become so annoying we just change the station. thank you for your cooperation. [REDACTED]</p>		

Form Type	2000C - Disability Access Complaint		
Complaint Number	12-C00416215-1	Complaint Source	Web
Date Received	08/07/2012	Attachments	Yes
Category	Disability	Subcategory	Closed Captioning
Complainant Information			
Company			
Address			
City/State/Zip	Reed City	MI	49677
Complaint Information			
Company			
Call Sign		TV Channel	
City/State/Zip			
Comments	<p>Person of Interest (& all others that I watch)</p> <p>Closed captioning starts to lag behind dialog, up until 3-5 sentences have been spoken, then the captioning skips ahead to catch up, missing what's been said. This is very frustrating for someone hard of hearing like myself. I don't know if it's the network or the TV station that has the problem. It is not the satellite provider, since we previously had Dish Network, and had the same problem. The only resolution I would like is that the closed captioning meet the same standards as on other networks, notably USA & TNT, two of the best.</p>		

Form Type	2000G		
Complaint Number	13-C00467916-1	Complaint Source	Web
Date Received	01/31/2013	Attachments	No
Category	Programming	Subcategory	Loud Commercials
Complainant Information			
Company			
Address			
City/State/Zip	White Haven	PA	18661
Complaint Information			
Company			
Call Sign		TV Channel	
City/State/Zip			
Comments	All of the commercials are much louder than the programs with which they are associated. The same thing was also true of Person of Interest, broadcast at 9 pm on the above date, also on CBS.		

Form Type	2000G		
Complaint Number	13-C00470239-1	Complaint Source	Web
Date Received	02/07/2013	Attachments	No
Category	Programming	Subcategory	Loud Commercials
Complainant Information			
Company			
Address			
City/State/Zip	Otto	NC	28763
Complaint Information			
Company			
Call Sign		TV Channel	
City/State/Zip			
Comments	All commercials during Person of Interest and Elementary were louder than programming		

Form Type	2000G		
Complaint Number	13-C00472616-1	Complaint Source	Web
Date Received	02/15/2013	Attachments	No
Category	Programming	Subcategory	Loud Commercials
Complainant Information			
Company			
Address			
City/State/Zip	PASCO	WA	99301
Complaint Information			
Company			
Call Sign		TV Channel	
City/State/Zip			
Comments	Commercial volumes during the CBS show Person of Interest and the commercial was on 2/14/13 for the Burlington Coat Factory at 9:30pm on Ch 19 and also commercials for Prolia drug and Verizon cells at 10:45pm during Elementary. Need commercials to be at same level as programming. ctr131		

Form Type	2000G		
Complaint Number	13-C00476331-1	Complaint Source	Web
Date Received	02/27/2013	Attachments	No
Category	Programming	Subcategory	Loud Commercials
Complainant Information			
Company			
Address			
City/State/Zip	Pasco	WA	99301
Complaint Information			
Company			
Call Sign		TV Channel	
City/State/Zip			
Comments	CTR 277: The consumer was watching her program, Person of Interest, when the Verizon Cellphone commercial came on. It was significantly louder than the volume of the program she was watching and seem to blare on the TV after her program. She was concerned that it would awaken her three young children.		

Form Type	2000G		
Complaint Number	13-C00476334-1	Complaint Source	Web
Date Received	02/27/2013	Attachments	No
Category	Programming	Subcategory	Loud Commercials
Complainant Information			
Company			
Address			
City/State/Zip	Pasco	WA	99301
Complaint Information			
Company			
Call Sign		TV Channel	
City/State/Zip			
Comments	CTR 277: The consumer noticed that during the Person of Interest program, the commercials were significantly louder than the program. She was very concerned that the loudness of the commercials would awaken her three young children.		

Form Type	2000G		
Complaint Number	13-C00476335-1	Complaint Source	Web
Date Received	02/27/2013	Attachments	No
Category	Programming	Subcategory	Loud Commercials
Complainant Information			
Company			
Address			
City/State/Zip	Pasco	WA	99301
Complaint Information			
Company			
Call Sign		TV Channel	
City/State/Zip			
Comments	CTR 277: The consumer noticed that during the Person of Interest program, the commercials were significantly louder than the program. She was very concerned that the loudness of the commercials would awaken her three young children.		

Form Type	2000G		
Complaint Number	13-C00479436-1	Complaint Source	Web
Date Received	03/11/2013	Attachments	No
Category	Programming	Subcategory	Loud Commercials
Complainant Information			
Company			
Address			
City/State/Zip	Wheaton	IL	60187
Complaint Information			
Company			
Call Sign		TV Channel	
City/State/Zip			
Comments	These airs are blaring. Sleep Number Beds, Person of Interest, Honda Cars, Target, and Kohl's.		

Form Type	2000G		
Complaint Number	13-C00480692-1	Complaint Source	Web
Date Received	03/14/2013	Attachments	No
Category	Programming	Subcategory	Loud Commercials
Complainant Information			
Company			
Address			
City/State/Zip	Pasco	WA	99301
Complaint Information			
Company			
Call Sign		TV Channel	
City/State/Zip			
Comments	The consumer wanted to complaint about an I-pod commercial that was broadcasted during a program called Person of interest through CBS. According to the consumer the commercial was extremely loud. CTR-11		

Form Type	2000G		
Complaint Number	13-C00480695-1	Complaint Source	Web
Date Received	03/14/2013	Attachments	No
Category	Programming	Subcategory	Loud Commercials
Complainant Information			
Company			
Address			
City/State/Zip	Pasco	WA	99301
Complaint Information			
Company			
Call Sign		TV Channel	
City/State/Zip			
Comments	The consumer was watching the show person of interest when the commercial advertising a movie or a show called Emperor came on. The consumer states that the commercial was louder than the show she watching at the time. CTR119		

Form Type	2000G		
Complaint Number	13-C00480702-1	Complaint Source	Web
Date Received	03/14/2013	Attachments	No
Category	Programming	Subcategory	Loud Commercials
Complainant Information			
Company			
Address			
City/State/Zip	Pasco	WA	99301
Complaint Information			
Company			
Call Sign		TV Channel	
City/State/Zip			
Comments	The consumer was watching the show person of interest when the commercial Target came on. The consumer states that the commercial was louder than the show she watching at the time. CTR119		

Form Type	2000G		
Complaint Number	13-C00489202-1	Complaint Source	Web
Date Received	04/16/2013	Attachments	No
Category	Programming	Subcategory	Loud Commercials
Complainant Information			
Company			
Address			
City/State/Zip	Chandler	AZ	85225
Complaint Information			
Company			
Call Sign		TV Channel	
City/State/Zip			
Comments	I was watching "Person of Interest" and the list of commercials began at 8:10 and ran for four minutes until 8:14. They were much louder than the program. The same was true for all of the commercials that hour, eight until nine P.M.		

Form Type	2000G		
Complaint Number	13-C00509175-1	Complaint Source	Web
Date Received	07/05/2013	Attachments	No
Category	Programming	Subcategory	Loud Commercials
Complainant Information			
Company			
Address			
City/State/Zip	MINNEAPOLIS	MN	55417
Complaint Information			
Company			
Call Sign		TV Channel	
City/State/Zip			
Comments	Concern is with commercial volume. The loud commercial was for Verizon Wireless during the Person of Interest on CBS Ch 4 WCCO thru Comcast on 7/4/13 at 8:46pm. Consumer saw it again on Elementary on same network and channel at 9:19pm. ctr131		

Form Type	2000E - Media (General) Complaint		
Complaint Number	12-C00411483-1	Complaint Source	Web
Date Received	07/19/2012	Attachments	No
Category	Other	Subcategory	Alleged Rule Violation
Complainant Information			
Company			
Address			
City/State/Zip	louisville	KY	40220
Complaint Information			
Company	insight		
Call Sign		TV Channel	
City/State/Zip			
Comments	<p>about 10pm july 19 the signal from insight for channel 5 in louisville ky blacked out. signal was from a rochester cbs station being used [perhaps illegally as there has been local information that the rochester cbs affiliate was being used by insight without compensation or agreement] blacked out several times over the span of 15 minutes or so. when the signal finally stabilized, the local wkly cbs affiliate was the station providing the signal.</p> <p>no information for this outage was transmitted from 10:01 till the transfer was done. after contacting the local insight customer service, the representative had no knowledge of the switchover. she stated there was no plan to rebroadcast the program content. this action prevented a contiguous broadcast of the program "person of interest". please accept this complaint and please seek to prevent future outages like this, or at least have the operator rebroadcasts the episode or make other remuneration available. thank you</p>		

Form Type	2000C - Disability Access Complaint		
Complaint Number	12-C00429136-1	Complaint Source	Web
Date Received	10/01/2012	Attachments	Yes
Category	Disability	Subcategory	Closed Captioning
Complainant Information			
Company			
Address			
City/State/Zip	Washington	DC	20003
Complaint Information			
Company	Showtime on demand or Comcast		
Call Sign		TV Channel	
City/State/Zip			
Comments	<p>I cannot watch anything on demand because the closed captioning does not come on. I tried to watch Homeland through on demand but it was not closed captioned. I have also had this problem with other on demand shows.</p> <p>Erin Moriarty Harrelson and Paul Harrelson</p> <p>I cannot watch shows on demand, especially shows shown on Showtime channel such as Homeland and Borgias. This happens often (I have not been keeping track of dates/times). I would like for these shows to be closed captioned and accessible to me. I want to watch Homeland, just like everyone else. I want closed captioning to be accessible all the time and on demand.</p>		

Form Type	2000G		
Complaint Number	12-C00447924-1	Complaint Source	Web
Date Received	12/13/2012	Attachments	No
Category	Programming	Subcategory	Loud Commercials
Complainant Information			
Company			
Address			
City/State/Zip	Racine	WI	53402
Complaint Information			
Company			
Call Sign		TV Channel	
City/State/Zip			
Comments	We have been watching two programs tonight. "Person of Interest" on CBS-58, and "Scandal" on WISN-12, both in Milwaukee. Every other commercial is LOUDER than the programs! Today is the day this new law went into affect, yet it doesn't seem to have changed anything. I'm terribly disappointed.		

Form Type	2000G		
Complaint Number	12-C00447952-1	Complaint Source	Web
Date Received	12/13/2012	Attachments	No
Category	Programming	Subcategory	Loud Commercials
Complainant Information			
Company			
Address			
City/State/Zip	palos Hills,	IL	60465
Complaint Information			
Company			
Call Sign		TV Channel	
City/State/Zip			
Comments	During the broadcast of Person of Interest all the commercials were louder than the episode itself.		

Form Type	2000A - Deceptive or Unlawful Advertising or Marketing Complaint		
Complaint Number	12-C00454412-1	Complaint Source	Web
Date Received	12/28/2012	Attachments	Yes
Category	Advertising	Subcategory	Deceptive or Misleading

Complainant Information

Company			
Address			
City/State/Zip	Bethesda	MD	20817

Complaint Information

Company			
Call Sign		TV Channel	
City/State/Zip			

Comments

I am a Verizon Fios customer. On December 20, 2012, Verizon sent me a promotional email claiming,

Watch SHOWTIME® on FREE On Demand
Catch FULL episodes of hit SHOWTIME series FREE On Demand Dec. 24Jan. 13!
Watch episodes from the latest seasons of Homeland, Dexter®, Shameless, House of Lies and Californication FREE!

Using Your Remote, Press:
1.On Demand
2.Premiums
3.SHOWTIME

I tried to access Showtime on December 24th, but could not do so without agreeing to subscribe to the service. I called Verizon, which claimed they could not honor the promotion. Verizon gave no reason, but stated that they had a special price at which I could subscribe to Showtime for 6 months. I think this was a classic bait and switch situation. Please make them pay for abusing their customers.

Form Type	2000G		
Complaint Number	13-C00457198-1	Complaint Source	Web
Date Received	01/03/2013	Attachments	No
Category	Programming	Subcategory	Loud Commercials
Complainant Information			
Company			
Address			
City/State/Zip	Ellington	CT	06029
Complaint Information			
Company			
Call Sign		TV Channel	
City/State/Zip			
Comments	The Microsoft Surface commercial music was significantly louder than the average noise during the antenna broadcast of CBS's Person of Interest. The sound affects for the commercial were even louder than the music. On the next commercial, the sound level went back to normal. Thank you for looking into this.		

Form Type	2000G		
Complaint Number	13-C00460370-1	Complaint Source	Web
Date Received	01/10/2013	Attachments	No
Category	Programming	Subcategory	Loud Commercials
Complainant Information			
Company			
Address			
City/State/Zip	Houston	TX	77073
Complaint Information			
Company			
Call Sign		TV Channel	
City/State/Zip			
Comments	As I was watching Person of Interest, the teaser commercial for Undercover Boss came on and it was much louder than the program that I was watching. I had to turn the commercial down. When my program came back on, I had to turn my program volume back up.		

Form Type	2000G		
Complaint Number	13-C00461743-1	Complaint Source	Web
Date Received	01/14/2013	Attachments	No
Category	Programming	Subcategory	Loud Commercials
Complainant Information			
Company			
Address			
City/State/Zip	Los Angeles	CA	90068
Complaint Information			
Company			
Call Sign		TV Channel	
City/State/Zip			
Comments	<p>I was excited awaiting the new ruling to take effect controlling the loud TV commercials. Since it has, however, I still find myself constantly turning down the commercials and then having to turn the program back up. Many programs I like and watch have dialog where they are almost whispering to each other most of the time (Castle, Mentalist, Person Of Interest, etc.) and so I have to turn the tv up to hear and then bam! here comes a tv commercial. My opinion is that stations have done this on purpose to get around the new FCC ruling. I worked in TV commercials for over 25 years and would not put this past these people for a second! Why don't you insist on using a limiter on their output to make all of it the same level such as used in radio and in the music business? If you just put a max db level on the commercials and then they just lower the level of their programming you have not succeeded in what you were trying to do. Perhaps televisions should come with this limiter.</p>		

Form Type	2000G		
Complaint Number	13-C00467166-1	Complaint Source	Web
Date Received	01/30/2013	Attachments	No
Category	Programming	Subcategory	Loud Commercials
Complainant Information			
Company			
Address			
City/State/Zip	LAKE WORTH	FL	33467
Complaint Information			
Company			
Call Sign		TV Channel	
City/State/Zip			
Comments	<p>Concern is with commercial volumes thru Comcast. Unable to get issue corrected or addressed thru Comcast when calling and asking for a supervisor. On Ch 433 CBS NCIS at 8-9 and NCIS LA at 9-10 there were loud commercials: Example at 8:06pm Pepsi, Dominos, Windows iPhone; 8:15pm Survivor TV promo, Maybelline; 8:17pm Cialis; 8:18pm Person of Interest promo; 8:31pm Turbo Tax, Grammy Awards promo; 8:32pm GMC Truck, Volvo; 8:33pm Dodge Trucks; 8:44pm Subway; 8:45pm AT&T iPhones, HR Block; 8:46pm Special K Protein, NCIS LA promo; 8:48pm Cadillac; 8:57pm McDonalds; 8:58pm Lincoln car; 8:59 TNT promo. Then at 9:09pm Windows phone; 9:11pm McDonalds, Golden Boy promo; 9:18pm Pam spray; 9:19pm Red Lobster; 9:20pm TMobile, Macys; 9:21pm Dove soap; 9:22pm Person of Interest promo; 9:29 Wireless telephone; 9:31 Brands Mart, AT&T; 9:43pm Windows phone; 9:44 Pizza Hut. ctr131</p>		